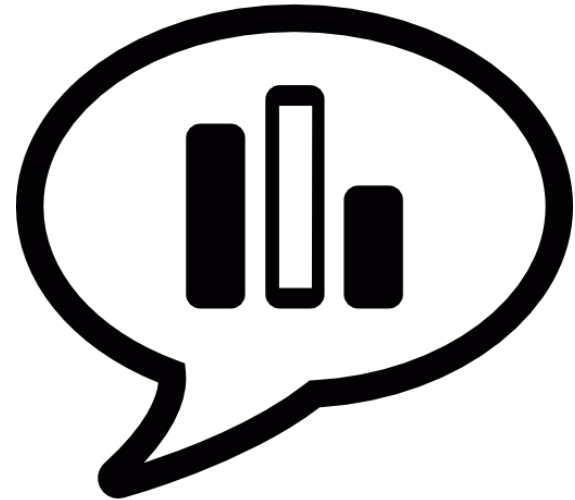


Stronger Together: Elder Justice Tools for WEAAD and Beyond

Friday, June 7, 2019 9AM PST / 12PM EST



Polling Question #1



Where are you joining us from today?

Housekeeping

- All attendees will enter the meeting on listen-only mode.
- If you have questions, type them in the box below. We will address as many as possible during the Q&A session at the conclusion of the presentation.
- Workshop recording and presentation materials will be made available via the National Center on Elder Abuse.
- We value your opinions and feedback on today's presentation! Please don't forget to submit your survey (link will be provided).

Webinar Objectives

- Learn more about federal agencies, organizations and projects that provide support for older Americans.
- We'll showcase innovations highlighting all the latest in-demand tools created for the purpose of providing consumer and professional education.
- Understand the importance of evaluating our collective awareness efforts.

Federal Level Partnerships

The WEAAD Committee is a collaborative effort consisting of federal partners and resource centers:

- Administration for Community Living (ACL),
- National Center on Elder Abuse (NCEA),
- Department of Justice (DOJ),
- Social Security Administration (SSA), and
- Security and Exchange Commission (SEC).

The committee coordinates promotion and dissemination efforts, and partners on educational webinars, blogs, and social media activities directed to their unique public and professional audiences.



Today's Presenters



Julie Schoen, JD Deputy Director

National Center on Elder Abuse
at the Keck School of Medicine of USC



Susan C Lynch, JD, DrPH, Senior Counsel
for Elder Justice

Department of Justice



Aiesha Gurley-Parry, Aging Specialist

U.S. Administration for Community Living
Office of Elder Justice and Adult
Protective Services



Alan E. Sorcher, Assistant Director

Securities and Exchange Commission's
Office of Investor Education and
Advocacy



Tami Sieckman, Outreach Coordinator

Consumer Financial Protection Bureau
Office for the Financial Protection of
Older Americans



Lydia E. Chévere, Public Affairs
Specialist

Social Security Administration

Special Guest: Dr. Elizabeth Podnieks



The architect of World Elder Abuse Awareness Day (WEAAD)- **2003**

Elizabeth Podnieks, PhD, Professor

Elder Abuse Ontario, Canadian Network for the Prevention of Elder Abuse, and the International Network for the Prevention of Elder Abuse

National Center on Elder Abuse

and related projects



Increases the number of professionals, caregivers and community members who receive high quality training on elder abuse.



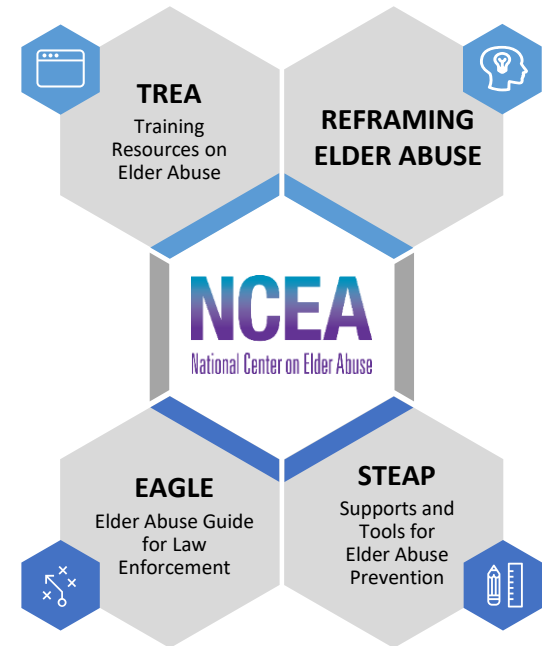
Designed to support officers in identifying, intervening, and resolving cases of elder abuse.



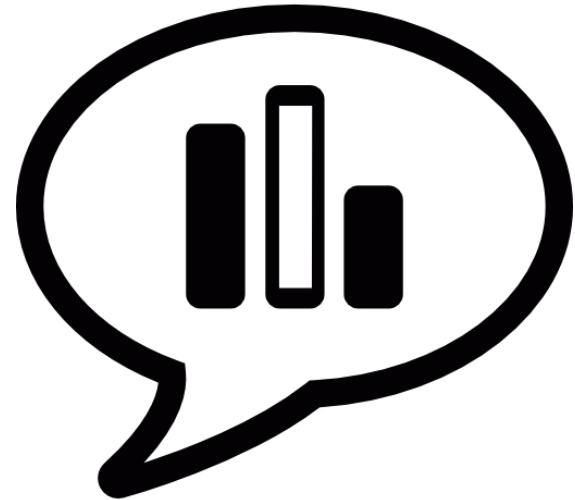
Materials designed to engage and educate your community about the role everyone can play in preventing elder abuse.



Actionable communications strategy to put elder abuse on the public agenda and boost support for systemic solutions to prevent and address it.

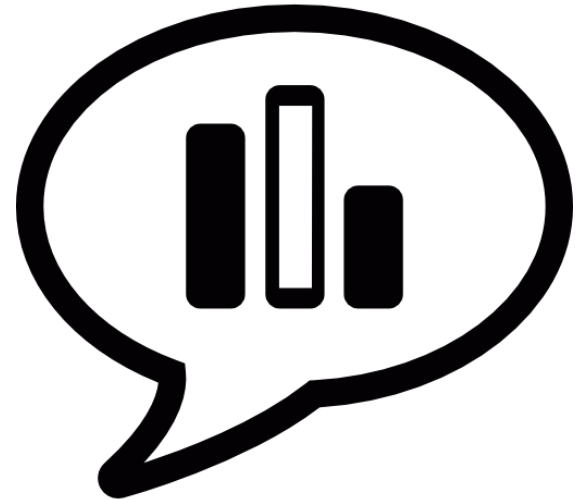


Polling Question #2



How many of you are hosting or participating in WEAAD events?

Polling Question #3



Have you posted the information on the
WEAAD site?

WEAAD: Get Involved!

Saturday, June 15th

Insert Web Page

This app allows you to insert secure web pages starting with https:// into the slide deck. Non-secure web pages are not supported for security reasons.

Please enter the URL below.

https:// www.google.com/maps/d/u/0/embed?mid=1cVH3VISNEqVnVn

Note: Many popular websites allow secure access. Please click on the preview button to ensure the web page is accessible.

Preview

[Web Viewer Terms](#) | [Privacy & Cookies](#)



<https://eldermistreatment.usc.edu/weaad-home>

Active on Social Media

[Social Media Guide](#) | [Spanish](#)

This [social media guide](#) includes tips on using media to promote **#WEAAD** as well as sample posts in [English](#) in [Spanish](#)

[Support the WEAAD Twibbon](#)



Support the WEAAD Twibbon Campaign and add the WEAAD logo to your social media profiles. Here's How:

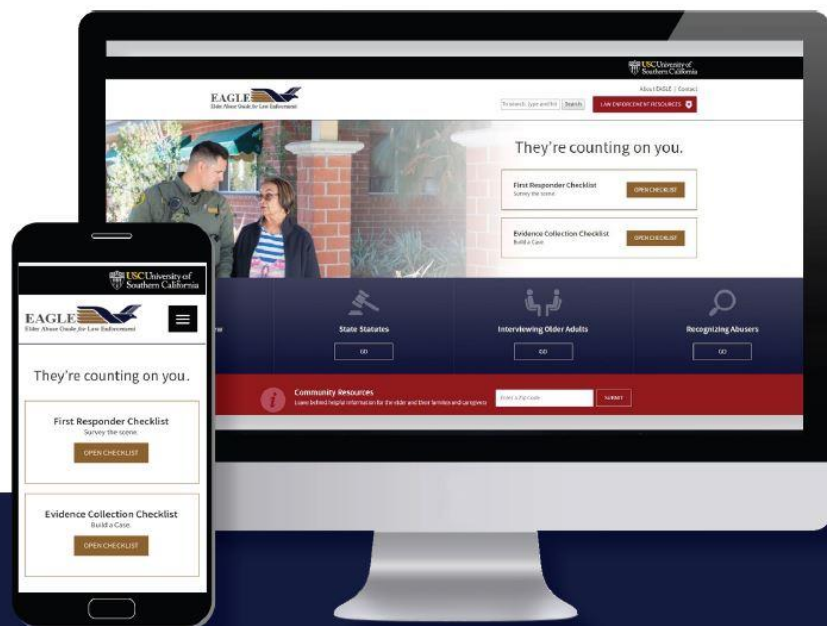
1. Visit <http://bit.ly/WEAADTB>.
 2. Click "Add to Twitter" or "Add to Facebook" to apply the WEAAD badge to your profile photo.
 3. Share the Twibbon on Twitter and Facebook using the sample posts below!
- Support the World Elder Abuse Awareness Day (#WEAAD) Twibbon campaign to honor survivors of #ElderAbuse and raise awareness toward prevention: <http://bit.ly/WEAADTB>
 - Want to help spread the word about World Elder Abuse Awareness Day (#WEAAD)? Pledge your profile photo! <http://bit.ly/WEAADTB>
 - World Elder Abuse Awareness Day is June 15th! Add a Twibbon to show your support for #WEAAD <http://bit.ly/WEAADTB>

WEAAD: Around the World



EAGLE

The *EAGLE* has landed!



Elder Abuse Guide for Law Enforcement

Designed to support Law Enforcement officers in quickly identifying, intervening, and resolving elder abuse situations

- ✓ Tools to assist in documenting a case for prosecution
- ✓ ZIP code-based community resources locator
- ✓ State-by-state penal codes relating to elder abuse

Contact Us

 eaglehelp@usc.edu

 eagle.trea.usc.edu








Customizable & ready-to-use outreach tools nceausc.tk/STEAP

Fact sheets and brochure

Preventing Elder Abuse in Our Community

Elder Abuse is **preventable** – and everyone has a role to play.

Here are 5 things EVERYONE can do to prevent elder abuse:


-  **1) Listen** to older people and caregivers to understand their challenges and provide support
-  **2) Educate** one another about the signs of abuse and how to get help
-  **3) Report** suspected abuse or neglect as soon as possible
-  **4) Build** a community that fosters social connections and supports
-  **5) Reach out** to professional services for support where available


[Click here to insert logo]

[Area to Insert Agency Name]

[Area to Insert Contact Information]

This brochure was created in conjunction with:

 **National Association of Area Agencies on Aging**
www.n4a.org

 **National Center on Elder Abuse**
855-500-3537
ncea.acl.gov

This material was completed for the National Center on Elder Abuse situated at Keck School of Medicine at the University of Southern California, in partnership with the National Association of Area Agencies on Aging, and is supported in part by a grant (No. 90A8RC000101-02) from the Administration for Community Living, U.S. Department of Health and Human Services (DHHS). Grantees carrying out projects under government sponsorship are encouraged to express freely their findings and conclusions. Therefore, points of view or opinions do not necessarily represent official ACL or DHHS policy.

Keck School of Medicine of USC

Building Community Supports to Prevent Elder Abuse

[Area to Insert Agency Name]

[Area to Insert Contact Information]

[Click here to insert logo]

Presentation template & evaluation form

STEAP Initiative Outreach Calendar 2019

Generate awareness and foster action to end elder abuse!

There are many opportunities throughout the year to bring your community together and build awareness on elder abuse. Below is an outreach calendar with commemorations related to elder abuse, neglect, and exploitation prevention and programming.

Tip: Sync this STEAP Initiative Outreach Calendar to your calendar! [Click here.](#)

January

RECOGNITION DAYS

- Wednesday, January 9: Law Enforcement Appreciation Day (LEAD)

February

MONTH-LONG OBSERVANCES

- Black History Month

RECOGNITION DAYS

- Wednesday, February 20: World Day of Social Justice

March

MONTH-LONG OBSERVANCES

- National Nutrition Month
- Social Work Month
- Women's History Month

RECOGNITION DAYS

- Friday, March 8: International Women's Day

April

MONTH-LONG OBSERVANCES

- Community Service Month
- Financial Literacy Month
- Sexual Assault Awareness Month
- Social Security Month

WEEK-LONG OBSERVANCES

- Monday, April 1 – Sunday, April 7: National Public Health Week
- Sunday, April 7 – Saturday, April 13: National Crime Victims' Rights Week
- Sunday, April 7 – Saturday, April 13: National Volunteer Week

RECOGNITION DAYS

- Tuesday, April 2: Sexual Assault Awareness Day of Action
- Sunday, April 7: World Health Day

Reporting Abuse

Report suspected abuse in the community to the local **Adult Protective Services** agency, and report suspected abuse in a nursing home or long-term care facility to the local **Long-Term Care Ombudsman Program**. For serious and immediate emergencies, call 9-1-1.

Report suspicions of abuse as soon as possible.

Signs of Elder Abuse

-  **Emotional & Behavioral Signs**
 - Unusual changes in behavior or sleep
 - Fear or anxiety
 - Isolation from friends or family
 - Withdrawal from normal activities
 - Sadness
-  **Financial Signs**
 - Unusual changes in bank account or money management
 - Unusual or sudden changes in a will or other financial documents
 - Fraudulent signatures on financial documents
 - Unpaid bills

Outreach calendar for year-round elder abuse prevention programming

Administration for Community Living Office of Elder Justice Current Investments

Aiesha Gurley-Parry
aiesha.gurley@acl.hhs.gov
Health and Human Service
Administration for Community Living



ACL's Vision for Elder Justice

A comprehensive, multidisciplinary approach
that effectively supports
older adults and adults with disabilities
so they can exercise their right
to live where they choose,
with the people they choose, and
fully participate in their communities
without threat of
abuse, neglect, or financial exploitation.



Current Investments in APS



Major Activities:

1. Elder Justice Coordinating Council
2. Voluntary Consensus Guidelines for State APS Systems
3. National Adult Maltreatment Reporting System (NAMRS)

Major Funding Opportunities:

1. State Grants to Enhance Adult Protective Services
2. Elder Justice Innovation Grants
3. National APS Technical Assistance Resource Center

Overview:

Elder Justice Coordinating Council



- The Elder Justice Coordinating Council is supported by an Elder Justice Interagency Working Group, a group of federal employees in Cabinet-level departments and federal agencies with expertise in the field of abuse, neglect and exploitation.
- The Council developed eight recommendations in response to calls from stakeholders, administrators, researchers, the National Academy of Science, and the Government Accountability Office for increased leadership in combating elder abuse.

EJCC Eight Recommendations

- The Eight Recommendations frame the work of the EJCC
- Represent a focused, well-balanced approach to establishing greater federal leadership in the area of elder justice and for improving the federal response to elder abuse, neglect and exploitation.

Voluntary Consensus Guidelines for State APS

- Purpose: Provide a core set of principles and common expectations to encourage consistency in the policies and practices across the country.
- Goal: Enhance effective, efficient, and culturally competent delivery of services to victims and responses to perpetrators.
- Developed by subject matter experts in the field of APS and abuse, neglect, and exploitation of older adults and adults with disabilities.
- The “Guidelines” are:
 - Field-developed and consensus-driven
 - Informational in content (i.e., NOT a set of regulations)
- Process
 1. Stakeholder Engagement
 2. Public Comments
 3. Data Analysis and Integration of Comments



We Want to Hear from You!



- ACL seeks to hear how public and professional elder justice stakeholders believe the Elder Justice Coordinating Council can be the most beneficial to promoting elder justice and have the greatest positive impact for survivors of elder abuse, neglect, and exploitation and their communities.
 - How have past activities of the EJCC benefitted you and your affiliated programs?
 - What activities, tools, resources, or components would best help states create and strengthen their systems of services and supports in order to maximize the independence, well-being, and health of people at risk for elder abuse, neglect, and exploitation, their family members, and their support networks?
 - How could the EJCC best benefit the larger elder justice community?
 - What is the best way to measure the impact and effectiveness of the Elder Justice Coordinating Council both on state systems and on survivors of elder abuse, neglect, and exploitation?

<https://acl.gov/about-acl/public-input>

State Grants to Enhance APS

- Purpose: Help address the gaps and challenges in state APS systems
- Goal: Enhance APS systems statewide
 - Improve the experiences, health, well-being, and outcomes of the individuals served by APS
 - Accurately document the improvements in outcomes by interfacing with national data collection efforts, including NAMRS

New Funding Opportunities

- FY2019 Grants to Enhance State Adult Protective Services
 - Closes June 24, 2019
 - Funding for states to improve their APS systems and increase participation in the National Adult Maltreatment Reporting System (NAMRS)

National Adult Maltreatment Reporting System

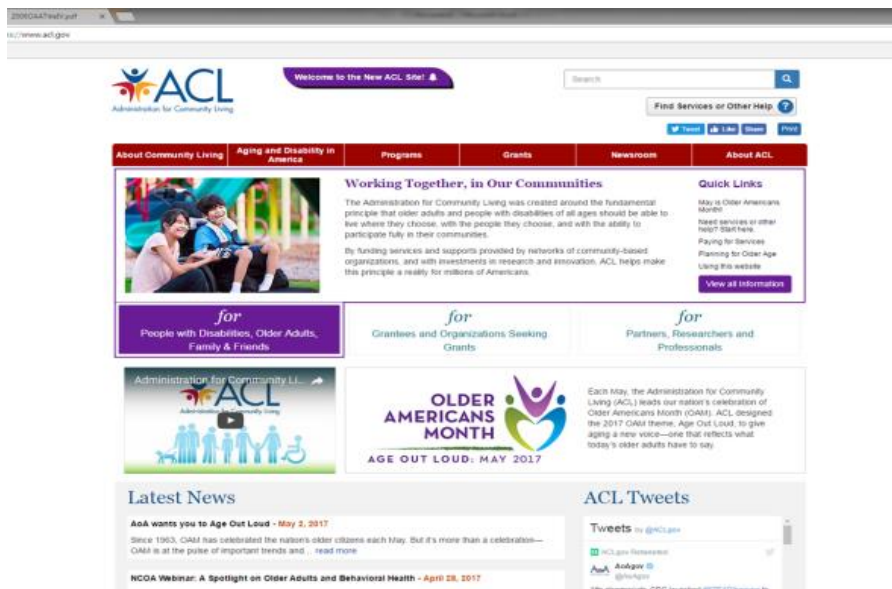
- Goal: To collect information on the practices and policies of APS agencies and the outcomes of investigations into the maltreatment of older adults and adults with disabilities.
- Significance: First comprehensive, national reporting system for APS programs.
- Data submissions VOLUNTARY
- First Report on NAMRS data June 2017

- **Purpose:** ACL established the Adult Protective Services Technical Assistance Resource Center (APS TARC) to enhance APS programs around the country.
 - The APS TARC provides technical assistance to State APS Program Administrators and other APS professionals
 - APS TARC supports federal, state, and local partners' use of data and analytics, research and evaluation, and innovative practice and innovative strategies to enhance the effectiveness of APS programs.



Elder Justice Innovation Grants

- Purpose: Support the development and advancement of new and emerging issues related to elder justice
- Goal: Create credible benchmarks for elder abuse, neglect, and exploitation prevention and control, and for program development and evaluation.
- Focus Areas :
 1. Self-Neglect
 2. Forensic Centers
 3. Addressing Abuse in Guardianship
 4. Addressing Elder Abuse in Indian Country



eNEWS

<https://public.govdelivery.com/accounts/USACL/subscriber/new>

www.acl.gov

Stronger Together: Elder Justice Tools for WEAAD and Beyond

June 7, 2019

Office of Financial Protection for Older Americans



Disclaimer

This presentation is being made by a Bureau of Consumer Financial Protection representative on behalf of the Bureau. It does not constitute legal interpretation, guidance or advice of the Bureau of Consumer Financial Protection. Any opinions or views stated by the presenter are the presenter's own and may not represent the Bureau's views.

About the Bureau

The Consumer Financial Protection Bureau regulates the offering and provision of consumer financial products and services under the Federal consumer financial laws, and educates and empowers consumers to make better informed financial decisions.

consumerfinance.gov

Office of Financial Protection for Older Americans

The Office of Financial Protection for Older Americans (OA) develops initiatives, tools, and resources to:

- help protect older consumers from financial harm
- help older consumers make sound financial decisions as they age

Learn more about us at
consumerfinance.gov/olderamericans

Managing Someone Else's Money guides

- Help for financial caregivers handling the finances for a family member or friend who is incapacitated
- Guides for four common types of financial caregivers:
 - Agents under a Power of attorney
 - Guardians and conservators
 - Trustees
 - Social Security and Department of Veterans Affairs (VA) representatives



Fraud prevention placemats

- 12 in English, 6 in Spanish
- FREE bulk orders
- Learn about common financial scams.
- Placemats can be used at group meal sites, or by community or faith-based organizations, financial institutions, Native communities, and other groups in a variety of ways.
- Check out the companion resources with tips and information to reinforce the messages on the placemats.

Don't play games with your credit

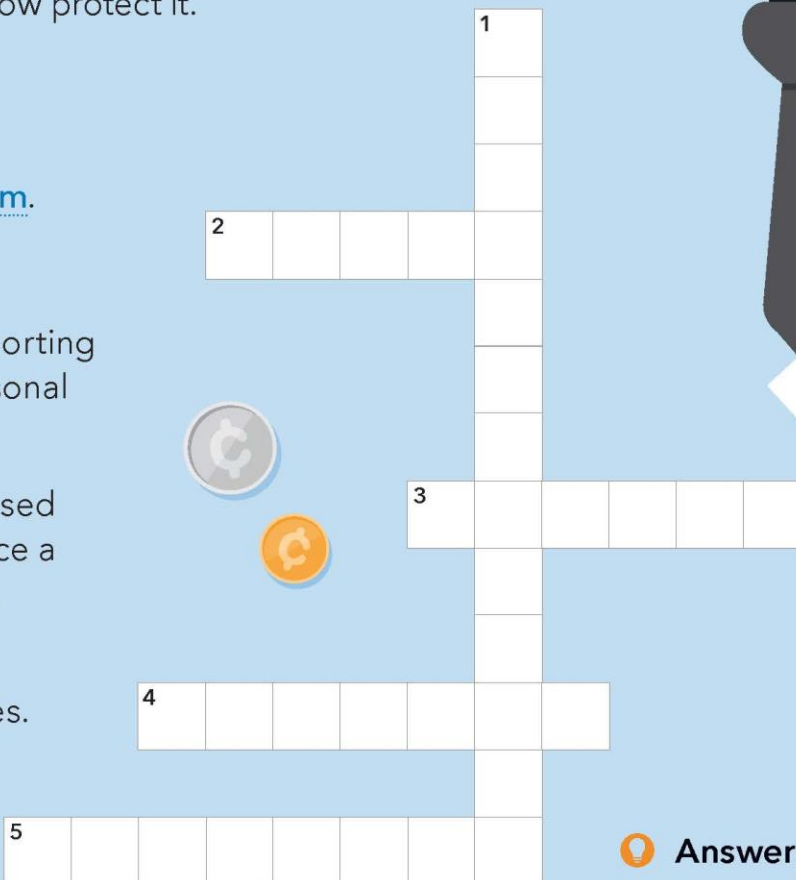
You spend your life building your credit. Now protect it.

Down

- 1 You can get free _____ each year from annualcreditreport.com.

Across

- 2 Place a _____ alert with the credit reporting companies if someone uses your personal information to open a new account.
- 3 If your personal information was exposed in a data breach, you may want to place a security _____ on your credit report.
- 4 Regularly _____ your bank and credit card statements for fraud and mistakes.
- 5 _____ includes when someone uses your personal information to open new accounts in your name.



 **Answers on back!**

Answers



Report identity theft to police and to the FTC at [ftc.gov/complaint](https://www.ftc.gov/complaint) and to each of the three largest credit reporting companies.

Equifax

Security Freeze: (800) 685-1111

Place a fraud alert: (888) 766-0008

Experian

Security Freeze: (888) 397-3742

Place a fraud alert: (888) 397-3742

TransUnion

Security Freeze: (800) 680-7289

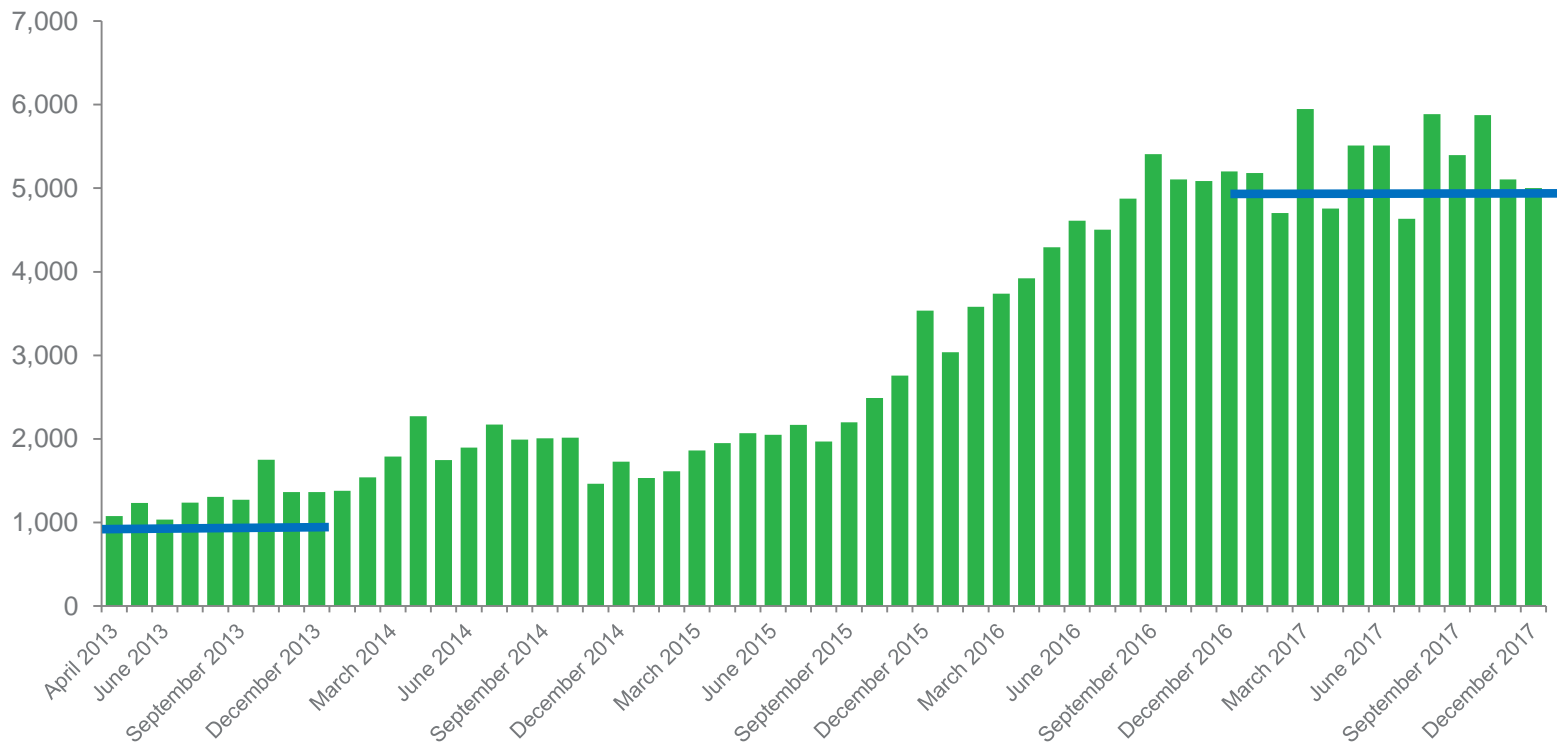
Place a fraud alert: (888) 909-8872

Suspicious Activity Reports (SARs)

- Bank Secrecy Act mandates that FIs report suspicious activity that might indicate criminal activities to FinCEN
- SAR filers include banks, credit unions, money services businesses (MSBs), broker/dealers, others
- Access to SARs and knowledge of existence generally limited to law enforcement (LE) and financial regulators
- LE can use SAR information to trigger investigations, support ongoing investigations, identify subjects

SAR filings on elder financial exploitation quadrupled from 2013 to 2017

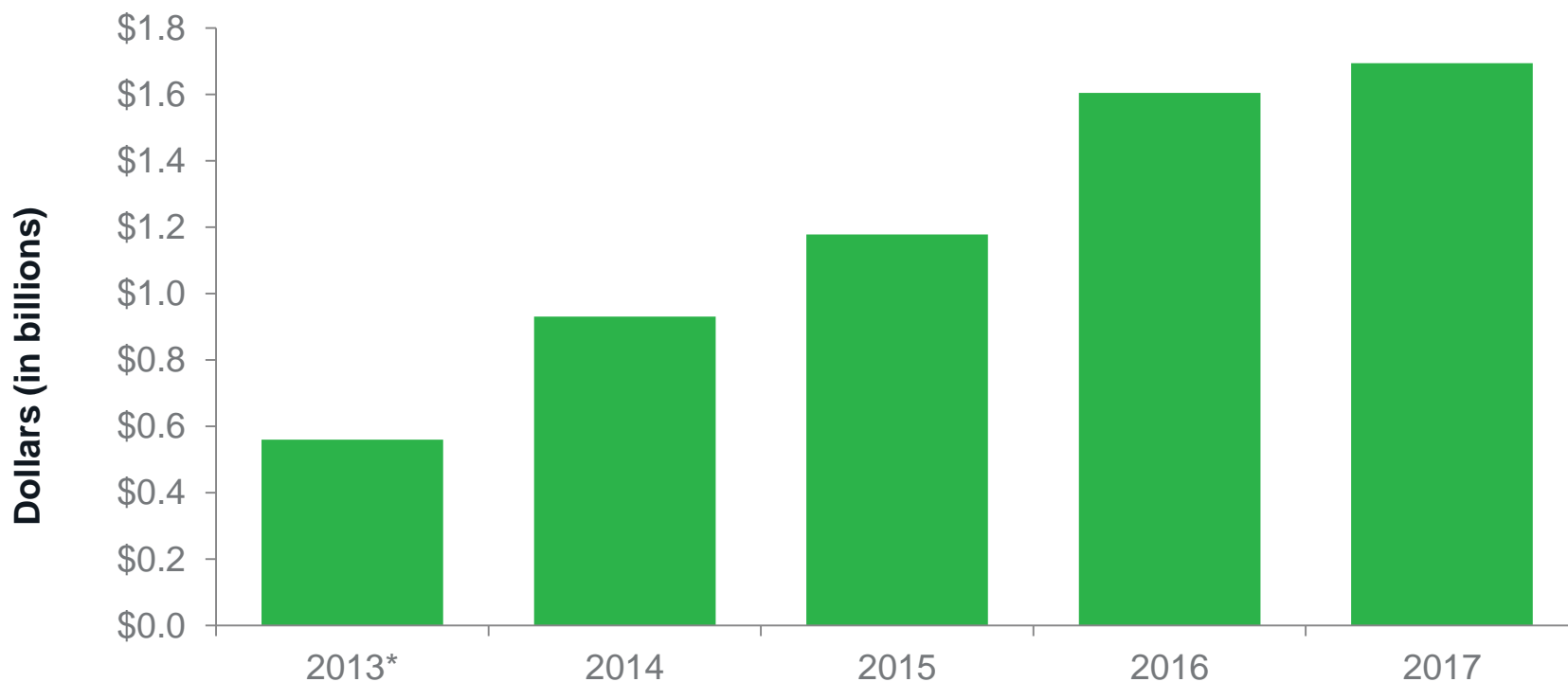
NUMBER OF EFE SARS BY MONTH (APRIL 2013-DECEMBER 2017)



Source: Bureau's analysis of EFE SARs filed between April 2013 and December 2017 (176,690 SARs)

Financial institutions reported a total of \$1.7 billion in suspicious activities in 2017

TOTAL AMOUNT OF MONETARY LOSSES AND ATTEMPTS REPORTED IN EFE SARs BY YEAR (IN BILLIONS)



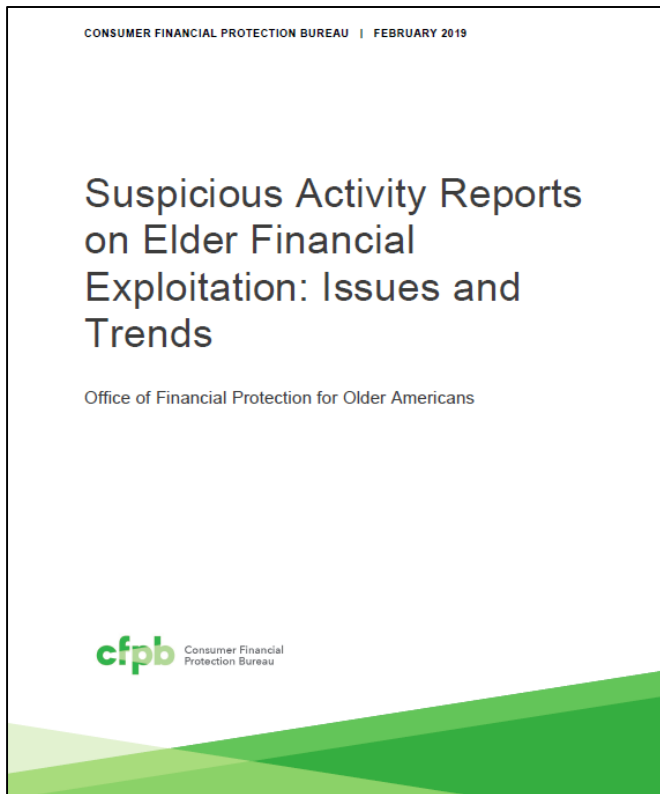
Source: Bureau's analysis of all EFE SARs filed between April 2013 and December 2017 (183,360 SARs).

Monetary losses are common and substantial

- Nearly 80 percent of EFE SARs involved a monetary loss to older adults and/or filers
- Older adults' monetary losses (\$34,200*) were greater than filers' losses (\$16,700*)
- One third of the individuals who lost money were ages 80 and older
- Losses were greater when the older adult knew the suspect (\$50,200*) than when the suspect was a stranger (\$17,000*)

*average

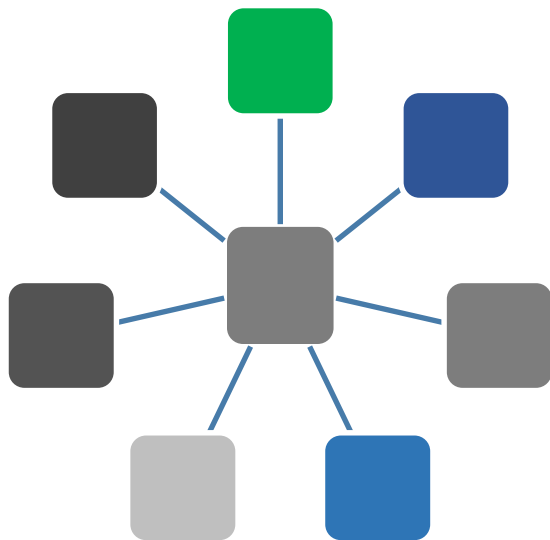
More information



Suspicious Activity Reports on Elder Financial Exploitation: Issues and Trends

consumerfinance.gov/data-research/research-reports/suspicious-activity-reports-elder-financial-exploitation-issues-and-trends/

Convening communities to build elder fraud prevention and response networks report



- Since 2016, the Bureau has convened local and state organizations in several states to create new or strengthen existing Elder Fraud Prevention and Response Networks (EFPRNs)
- This report describes the Bureau-initiated convenings in Florida, Oklahoma, Tennessee, Montana, and Oregon, which have sparked the creation of new networks or have enhanced existing elder fraud prevention and response networks
- Lessons learned from these pilot convenings can help other communities develop networks that improve coordination and collaboration between responders and service providers to protect older people from financial harm

Contact Us

Consumer Financial Protection Bureau
Office for Older Americans

Website: consumerfinance.gov/olderamericans

Email: olderamericans@cfpb.gov

Tami Sieckman – tamara.sieckman@cfpb.gov



Stronger Together: What the Department of Justice is Doing to Combat Elder Abuse and Financial Exploitation

SUSAN C. LYNCH, JD, DRPH
SENIOR COUNSEL FOR ELDER
JUSTICE
US DEPARTMENT OF JUSTICE
JUNE 7, 2019



DEPARTMENT OF JUSTICE
ElderJustice
INITIATIVE

DISCLAIMER



Disclaimer: The ideas shared today are mine and do not necessarily represent the views of the Department of Justice

ELDER JUSTICE INITIATIVE

- The **mission** is to support and coordinate the Department of Justice's enforcement and programmatic efforts to combat elder abuse, neglect, and financial fraud and scams that target older adults.
- The Initiative does so by—
 - Promoting justice for older adults.
 - Helping older victims and their families.
 - Enhancing state and local efforts through training and resources.
 - Supporting research to improve elder abuse policy and practice.

What DOJ Is Doing



Victim Services

- Increasing access to civil legal services
- Assisting victims and their families to identify available resources, information and services



Research & Capacity Building

- Funding critical research on elder abuse and financial exploitation
- Developing resources for rural service providers to effectively respond to elder abuse
- Developing resources to enhance collaboration with local faith communities



Training & Raising Public Awareness

Supporting the development of training and resources for state and local

- Prosecutors
- Judges
- Civil legal aid attorneys
- Law enforcement
- Victim specialists



Law Enforcement

- Investigating and prosecuting financial scams targeting or disproportionately impacting seniors
- Pursuing nursing homes that provide grossly substandard care to seniors
- Promoting greater federal, state and local coordination to combat elder abuse

Elder Abuse Prevention and Prosecution Act and Elder Justice Coordinators

EAPPA PRIMARY ELEMENTS

- National Elder Justice Coordinator
- Elder Justice Coordinators
- Training Professionals
- Data (reporting on cases)
- Model Legislation
- Reports to Congress



ELDER JUSTICE COORDINATORS (EJC)

- EJC in each federal judicial district
- Collaboration/coordination with federal and state professionals
- Receive extensive training
- Increase number of federal prosecutions

ELDER JUSTICE COORDINATORS

Case investigation
and resolution

Training

Community
Outreach

Elder Justice Task Forces

ELDER JUSTICE TASK FORCES

- ▶ Ten regional Elder Justice Task Forces launched in March 2016
 - Located in California, Georgia, Iowa, Kansas, Kentucky, Maryland, Ohio, Pennsylvania, Tennessee, and Washington state.
- ▶ Goal to enhance coordination and cooperation among interested stakeholders to pursue nursing homes that provide grossly substandard care and other forms of elder financial exploitation
- ▶ Focus areas include case work, training, and community outreach

ELDER JUSTICE TASK FORCE MEMBERS

Many Task Forces will have the following members:

- ▶ Representatives from the U.S. Attorneys' Offices,
- ▶ state Medicaid Fraud Control Units,
- ▶ state and local prosecutors' offices,
- ▶ the Department of Health and Human Services (HHS),
- ▶ state Adult Protective Services agencies,
- ▶ Long-Term Care Ombudsman programs, and
- ▶ law enforcement

Elder Justice Cases: Nursing Home and Financial Scams

FEDERAL PROSECUTION OPTIONS

- Civil
- Criminal



PROBLEMS LEADING TO FEDERAL CIVIL & CRIMINAL CASES: FACILITY PROBLEMS

- Inadequate staff
- Inadequate supplies like food, diapers, gloves, and linens
- Terrible physical plant conditions, filthy, lack of air conditioning, lack of hot water, leaking roofs
- Overuse of antipsychotic medications
- Failure to supervise violent patients
- Choices driven by profit, not by care/clinical considerations

PROBLEMS LEADING TO FEDERAL CIVIL & CRIMINAL CASES: BAD RESIDENT OUTCOMES

- Malnourished, dehydrated
- Pressure sores, scabies, or maggots
- Lying for hours/days in feces/urine
- Residents filthy, infected
- Wrong, too little or too much medication
- Falls, fractures, other injuries, deaths

FINANCIAL SCAMS

Department of Justice

Office of Public Affairs

FOR IMMEDIATE RELEASE

Thursday, March 7, 2019

Justice Department Coordinates Largest-Ever Nationwide Elder Fraud Sweep

Attorney General Focuses on Threats Posed by Technical-Support Fraud

Attorney General William P. Barr and multiple law enforcement partners today announced the largest coordinated sweep of elder fraud cases in history, surpassing **last year's nationwide sweep**. The cases during this sweep involved more than 260 defendants from around the globe who victimized more than two million Americans, most of them elderly. The Department took action in every federal district across the country, through the filing of criminal or civil cases or through consumer education efforts. In each case, offenders allegedly engaged in financial schemes that targeted or largely affected seniors. In total, the charged elder fraud schemes caused alleged losses of millions of more dollars than last year, putting the total alleged losses at this year's sweep at over three fourths of one billion dollars.

Attorney General Barr was joined in the announcement by FBI Deputy Director David L. Bowdich; Executive Associate Director Derek Benner for U.S. Immigration and Customs Enforcement's Homeland Security Investigations (HSI); Federal Trade Commission (FTC) Chairman Joseph Simons; Louisiana Attorney General and President of the National Association of Attorneys General Jeff Landry; Director Randolph Alles of the Secret Service; Chief Postal Inspector Gary Barksdale; Barbara Stewart CEO of the Corporation for National and Community Service; and former FBI director and CIA director Judge Webster and Lynda Webster.

Elder Justice Website and Materials You Can Use

ElderJustice.gov



THE UNITED STATES
DEPARTMENT OF JUSTICE

en ESPAÑOL



Search this site



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SAFE EXIT

Elder Justice Initiative
Home

- Victims, Families, & Caregivers
- Financial Exploitation
- Prosecutors
- Law Enforcement
- Victim Specialists
- Research & Related Literature
- Press Room & Announcements
- Contact Us

ELDER JUSTICE INITIATIVE (EJI)

REPORT ABUSE OR FIND HELP

Find sample pleadings, documents, statutes,
and training videos

PROSECUTORS

1 2 3 4 5 6 7



Promoting Justice
for Older Americans



Helping Older Victims
and Their Families



Enhancing State and
Local Efforts Through
Training and Resources




Supporting Research
to Improve Elder Abuse
Policy and Practice

THE ROLE OF JUDGES IN ELDER ABUSE

The screenshot displays the official website of the Department of Justice, Elder Justice Initiative (EJI). The header features the Department of Justice seal and the text "THE UNITED STATES DEPARTMENT of JUSTICE". A navigation bar includes links for ABOUT, OUR AGENCY, PRIORITIES, NEWS, RESOURCES, and CAREERS. Below the navigation bar, a breadcrumb trail reads "Home » Elder Justice Initiative (EJI)". A "SHARE" button with a right-pointing arrow is visible. On the left, a sidebar lists various resources: Elder Justice Initiative Home, About EJI, Rural & Tribal Resources, and a list of topics including Financial Exploitation, Prosecutors, Law Enforcement, Victim Specialists, Multidisciplinary Teams, Older Adults, Families, and Caregivers, Research & Data, Webinars/Outreach, Contact Us, and Search EJI. The main content area features a video player titled "THE ROLE OF JUDGES IN AN ELDER ABUSE CASE". Above the video, a link to "Review the YouTube Terms of Service" and the "Google Privacy Policy" is provided. The video player interface includes an "EJI" logo, a play button, a "Watch later" link, and a "Share" link. The video thumbnail shows a thought bubble with the text "Why does elder abuse occur and persist?".

ELDER ABUSE TOOL FOR LAW ENFORCEMENT




About EAGLE | Contact

To search, type and hit

Elder Abuse Overview

State Specific Laws


Law Enforcement Resources



First Responder Checklist
Survey the scene.


Evidence Collection Checklist
Collect evidence.

Community Resources
Leave behind helpful information for the elder and their families and caregivers.



Senior Scam Alerts from DOJ

Elder Abuse: False Imprisonment



Roll Call Videos

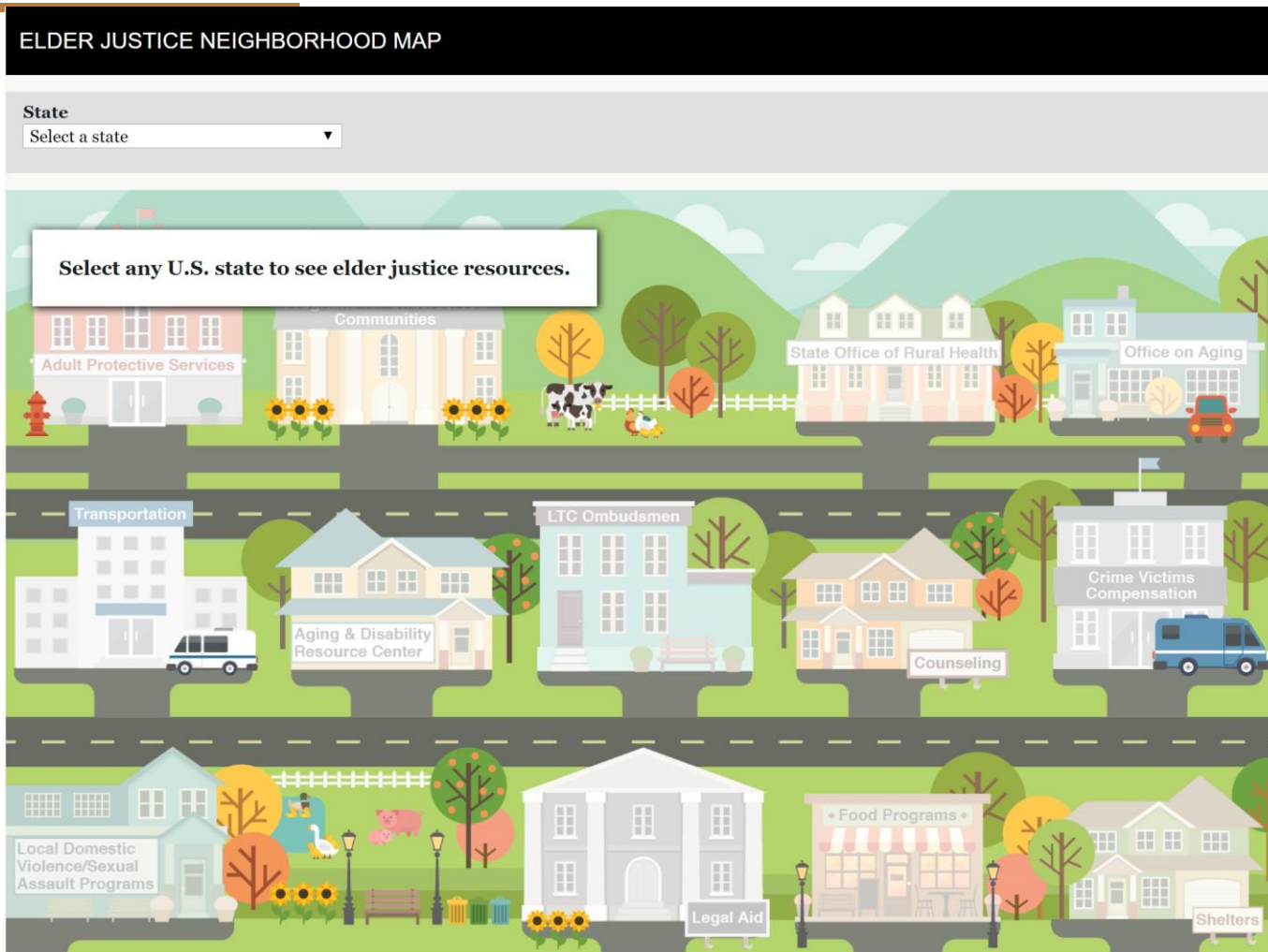
The IACP in collaboration with PAE and Elder Justice Initiative, U.S. Department of Justice, has developed a six-part roll call video series to enable law enforcement to better identify signs of elder abuse and recognize evidence that can lead to the successful prosecution of criminals.

These roll call training videos recount actual cases from around the United States and highlight the actions of responding officer that led to a resolution of the case.

DEPARTMENT OF JUSTICE
ElderJustice
INITIATIVE

63

FIND ELDER ABUSE RESOURCES IN YOUR NEIGHBORHOOD



FINANCIAL EXPLOITATION REPORTING TOOL

ELDER ABUSE RESOURCE ROADMAP - FINANCIAL



ELDER ABUSE RESOURCE
ROADMAP
Financial



Who caused you (or someone you know) financial loss?

Select one option

Someone You Know and Trust

A Financial Professional

A Stranger or Unknown Person

Someone Connected to Your Nursing Home

MDT CENTER

ABOUT THE MDT TAC

Learn about the
Multidisciplinary Team
Technical Assistance
Center (MDT TAC)



Our mission is to provide tools, resource materials, and individualized consultations to facilitate the expansion of elder abuse case review multidisciplinary teams (MDTs) across the nation.

Available Services



Consultations

- **Remote Consultations**

General Q&A session conducted over phone, email or Skype regarding the planning and implementation of an elder abuse case review MDT such as:

- Offering advice, direction, and connections
- Discussing common pitfalls and barriers
- Referrals to other professionals or teams
- Other issues as needed

Contact

Call or email your requests for materials or to schedule an appointment.

Talitha Guinn-Shaver

MDT Technical Advisor
US Department of Justice
202-598-0292

Talitha.J.Guinn-Shaver@usdoj.gov

RURAL AND TRIBAL RESOURCES



Rural and Tribal Elder Justice Resource Guide

Rurality has both advantages and challenges for rural and tribal residents. Learn about aging and elder abuse in rural and tribal communities and find a list of curated research on those topics.



Agriculture and Rural Prosperity Task Force

The Interagency Task Force on Agriculture and Rural Prosperity was created to identify legislative, regulatory and policy changes to promote agriculture, energy security and quality of life in rural America. Learn more about the Task Force's work and recommendations [here](#).

COMMUNITY OUTREACH WORK

The Elder Justice Initiative is committed to strengthening awareness about elder abuse through education. The **Get Involved, Get Safe** community presentation series contains materials on all types of elder abuse for facilitators to use for educational purposes. Education and awareness are the first steps in helping to prevent elder abuse.

Community Presentations

Presentation files, speaking guides, and hand-outs

Stop Elder Financial Abuse

- [Presentation File](#)
- [Presenter's Guide](#)
- [Audience Hand Out](#)

Stop Elder Abuse and Neglect

- [Presentation File](#)
- [Presenter's Guide](#)
- [Audience Handout](#)

Additional Materials to Use in Elder Abuse Presentations

[It Takes a Village](#)

[Let's Stay Safe Financially](#)

[Fact Sheet on Older Americans](#)

[In Their Own Words: Domestic Abuse in Later Life](#)

The video story of 98 year old Miss Mary and her abusive grandson

[An Age for Justice: Confronting Elder Abuse in America](#)

A documentary on elder abuse, neglect and exploitation

Ways to Get Involved

By recognizing financial exploitation and scams, older Americans may avoid becoming victims

[Senior Scam Alert](#)

Read about some of the most common scams affecting seniors.

[MoneySmart](#)

A financial education program

[Pass it On!](#)

Share what you know to help protect someone you know from a scam

[Triads](#)

Work with sheriffs to make your community safer

Q & A

CONTACT

Susan C. Lynch, JD, DrPH

Senior Counsel for Elder Justice

United States Department of Justice

susan.lynch@usdoj.gov



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Stronger Together: Elder Justice Tools for WEAAD and Beyond

Office of Investor Education and Advocacy
U.S. Securities and Exchange Commission



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The SEC's Mission

- Protect Investors
- Maintain Fair, Orderly and Efficient Markets
- Facilitate Capital Formation





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SEC Initiatives to Protect Older Americans





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Educating Seniors

- Office of Investor Education and Advocacy staff participates in outreach activities focused on educating older Americans about investment products and potential scams
- Issues Investor Alerts and Bulletins focused on topics relevant to Seniors
- Distributes brochures through various channels, including libraries



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Conducting Examinations

SEC has conducted exams of firms focused on:

- the securities senior investors purchase
- the methods used when recommending securities



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Bringing Enforcement Actions

Deterrence through strong enforcement is an important part of the SEC's efforts to protect seniors from fraud:

- SEC obtained an asset freeze against a retirement plan administrator who was charged with squandering more than \$22 million of investor funds (SEC v. American Pension Services, Inc., et al., Litigation Rel. No. 22982, 4/30/14)
- SEC charged broker with defrauding elderly customers by stealing funds for personal use and falsifying account statements to cover up the fraud (SEC v. Donna Jessee Tucker, Litigation Rel. No. 23053, 7/31/14)



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[Video](#)

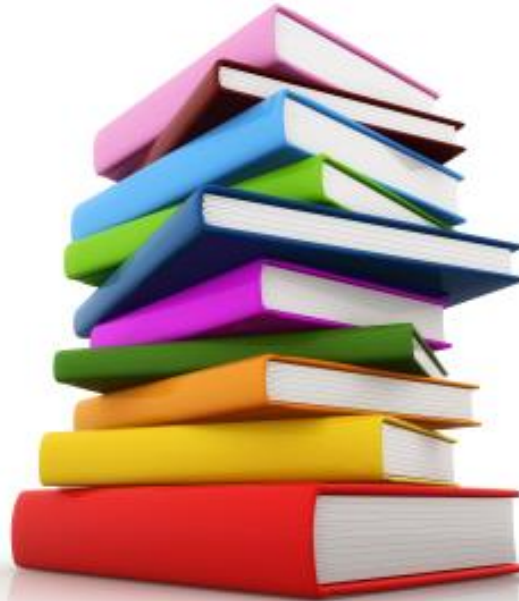


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SEC Resources





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Introduction to
Investing

Research Before
You Invest

Protect Your
Investments

Additional
Resources

Check Out Your
**INVESTMENT
PROFESSIONAL**

Individual ▾



It's a great first step toward protecting your money. Learn about an investment professional's background, registration status, and more.

CHECK OUT AN INVESTMENT PROFESSIONAL

INVESTMENT PRODUCTS

UNDERSTANDING FEES

INVEST FOR YOUR GOALS

FINANCIAL TOOLS AND CALCULATORS

ICOS AND OTHER DIGITAL ASSETS

**FEATURED
INFORMATION**



Spotlight: Public Service Campaign

No matter what stage of investing you're at, everyone has questions. Watch videos from

**INVESTOR
ALERTS AND
BULLETINS**



Investor Bulletin: Social Sentiment
Investing Tools —Think Twice Before

GET HELP



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Ask a question or report a problem concerning your investments, your investment account or a financial



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Red Flags of Fraud

- **It sounds too good to be true:** Any investment that sounds too good to be true probably is



**Incredible
Gains!**



**Breakout
Stock Pick!**



**Huge Upside,
No Risk!**

- **Pressure to buy RIGHT NOW:** Don't be pressured into buying an investment before you have a chance to investigate the "opportunity"
- **Lack of documentation:** Be skeptical of investments without documentation reflecting the promoter's claims



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Check Any Investment Professional

- Are they licensed/registered?
- Check their background:
 - Any disciplinary actions
 - A history of customer complaints
 - Previous employment

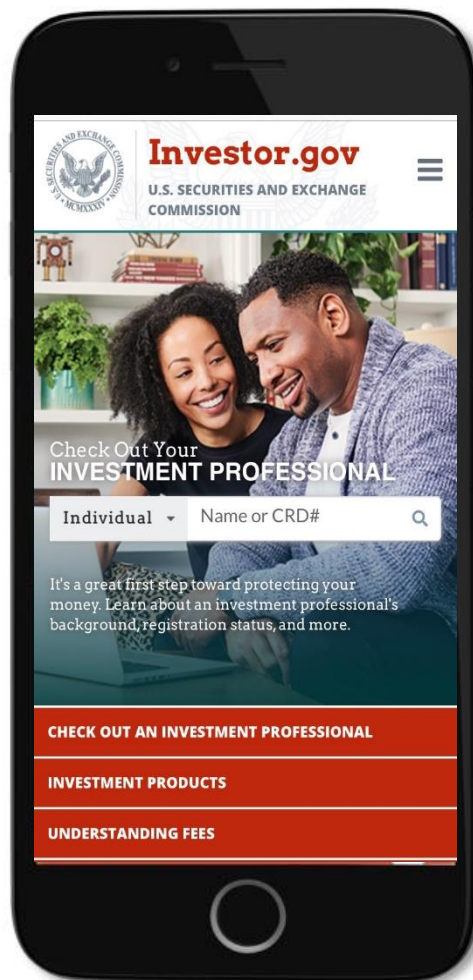


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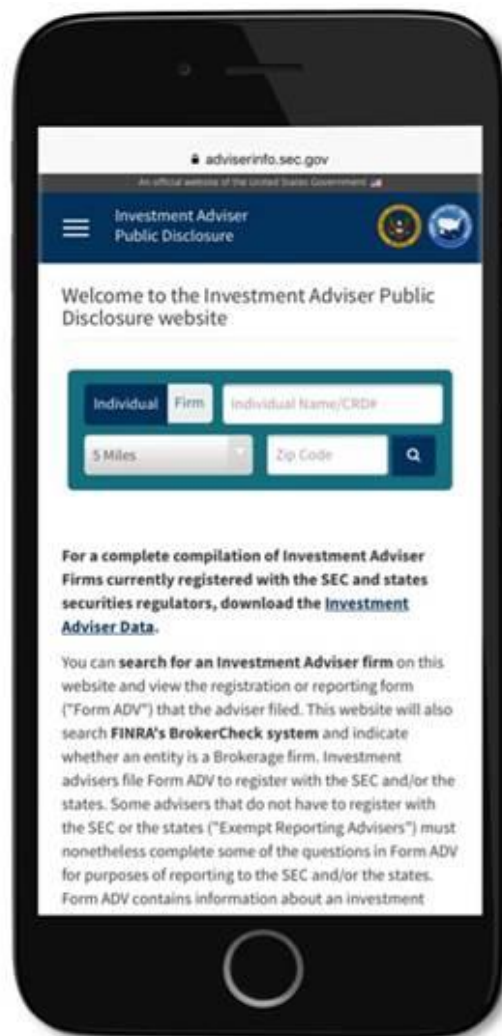


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Check Your Investment Professional





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Is the Product Registered?

- Find out whether the company is registered with the SEC – this provides access to important information about the company
- Investors can check EDGAR, the SEC's online database of corporate filings
- Scams often involve unregistered companies




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EDGAR



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 **PROTECT YOUR ONLINE ACCOUNT**



Pick a **"strong"** password,
keep it secure,
and change it regularly.


Use two-step verification,
if available.


Use different passwords for
different online accounts
(i.e., brokerage, banking, retirement,
or other similar financial accounts).



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Investor Alerts and Bulletins

- Help for Adult Protective Services Workers Encountering Senior Investor Fraud
- Binary Options Websites May Be Used for Fraudulent Schemes
- Investment-Related Radio Programs Used to Defraud
- Be on the Lookout for Advance Fee Fraud
- Alert for Seniors: Five Red Flags of Investment Fraud



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Native Americans

Public Service
Campaign

SENIORS

Seniors are often the target of fraud. However, with some basic understanding of how scam artists work, you can avoid fraud and protect your hard-earned money. Learning how to invest safely can mean a huge difference in your retirement years.

We offer a number of on-line publications, listed below, that you can access immediately for free by clicking on them. In addition, you can always call us, the SEC's Office of Investor Education and Advocacy, with any questions you may have about investing. Our toll-free number is 1-800-732-0330.

SENIOR SPECIALISTS DESIGNATIONS - WHAT DO THEY MEAN?

Some financial professionals use designations that imply that they are experts at helping seniors with financial issues. The Securities and Exchange Commission and the Financial Industry Regulatory Authority (FINRA) do not endorse professional designations or titles such as "senior specialist" or "retirement advisor" that some financial professionals use to market themselves. [Read more...](#)

Free On-line Publications (please click on them to read or download)

GUIDE FOR SENIORS: PROTECT YOURSELF AGAINST INVESTMENT FRAUD

Seniors are often the target of fraud. However, with some basic understanding of how scam artists work, you can avoid fraud and protect your hard-earned money. Learning how to invest safely can mean a huge difference in your retirement year.

QUESTIONS YOU SHOULD ASK ABOUT YOUR INVESTMENTS

"Ask Questions." That's the best advice we can give you about how to invest wisely. We see too many



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Other Resources on Investor.gov

FREE FINANCIAL PLANNING TOOLS

401(k) and IRA Required Minimum Distribution Calculator

Determine how much you are required by IRS regulations to withdraw from your retirement fund at various ages.

[GO TO CALCULATOR](#)



Compound Interest Calculator and Savings Goal Calculator

See how your invested money can grow over time through the power of compound interest, or use the savings goal calculator to find out how much you need save to reach a specific amount.

[GO TO CALCULATOR](#)

Social Security Retirement Estimator

Get a personalized Social Security benefit estimate to help you plan for retirement. Note





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Spotlight: Public Service Campaign

No matter what stage of investing you're at, everyone has questions. Watch videos from our new "Good Questions" campaign.

Spotlight: ICOs and Digital Assets

Information for investors about Initial Coin Offerings (ICOs) and Other Investments Involving Digital Assets.

INVESTOR ALERTS AND BULLETINS



Updated Investor Bulletin: Regulation A
May 24, 2019

Investor Alert: Beware of Claims That the
SEC Has Approved Offerings
Apr 30, 2019

Investor Alert: Watch Out for Fraudulent
Digital Asset and "Crypto" Trading Websites
Apr 24, 2019

[More Alerts and Bulletins ▶](#)

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Ask a question or report a problem concerning your investments, your investment account or a financial professional.

[Director's Take: Don't Fall For "All or Nothing" Investment Schemes](#)

Director of Education and Advocacy Lori Schock provides information on how to protect yourself against binary options scams.



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May 31 at 1:59pm · 🌐

<http://Investor.gov> has 10 savings and investing tips for members of the military: <http://go.usa.gov/vPGQ>



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Stronger Together: *Elder Justice Tools for WEAAD and Beyond*

Lydia Chévere
Public Affairs Specialist



Securing today
and tomorrow



Produced at U.S. taxpayer expense



SSA Anti-Fraud Efforts Include:

- Consistent anti-fraud policies,
- Employee training,
- Working with other federal and state organizations to identify and prosecute wrongdoers, and
- Data analytics and preventive modeling,
- Educational tools for the public



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Tools You Can Use to Help Prevent Elder Abuse and Financial exploitation



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Interdisciplinary Training

Objective: To provide key information and resources to those who serve and support vulnerable adults.

www.segurosocial.gov/payee



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Training Modules

- Interdisciplinary Training Introduction
- Representative Payee Technical Training
- Recognizing the Signs of Abuse and Financial Exploitation
- Effective Strategies for Interacting with the Banking Community
- Changes in Decisional Capacity



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Judicial Training

- **Orients** judges and court staff to SSA representative payee program
- **Highlights** the similarities and differences between representative payee program and guardianship
- **Better serve** individuals who have both payee and guardian
- **Enhance** collaboration between courts and SSA



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Social Security: Protecting Your Investment

We take fraud seriously and so should you

A Message from Social Security

We must continue to act decisively to prevent, detect, and resolve attempts to defraud our programs.

We are committed to achieving our mission of delivering Social Security services that meet the changing needs of the public. Everyday our employees work diligently to ensure the public receives the services and benefits it deserves. We strive to ensure the integrity of our programs and a high level of service to the public despite those who seek to abuse our programs.





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YouTube social security channel

SCAM ALERT FROM SOCIAL SECURITY

SSA PHONE SCAM ALERT 2019

U.S. Social Security Administration

51,465 views

Published on Feb 12, 2019

Protecting your information is an important part of Social Security's mission to help you secure today and tomorrow. You work hard and make a conscious effort to save and plan for retirement. Unfortunately, frauds and scams are a part of doing business online. Scammers try to stay a step ahead of the curve, but our robust cyber-security programs help us protect the information and resources entrusted to us. Despite our



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CATEGORY ARCHIVES: FRAUD



Inspector General Warns Public About Social Security Advisory Board-Related Scam

Posted on **May 17, 2019** by **Andrew Cannarsa, OIG Communications Director**



The Inspector General of Social Security, Gail S. Ennis, is warning the public about a new variation of increasingly common government employee impersonation scams, this time involving the [Social Security Advisory Board](#). The Advisory Board has reported that individuals are receiving scam phone calls displaying the board's phone number on caller ID. The callers are

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Communications Channels



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NCEA
National Center on Elder Abuse

**Ryerson
University**

WORLD ELDER ABUSE AWARENESS DAY

Webinar June 7, 2019



Elder Abuse Ontario
Stop Abuse - Restore Respect



Elizabeth Podnieks

Professor Emeritus, Ryerson University, Toronto

Thank you for joining this webinar: thank you to the distinguished panelists who join me today

- It is nearly 15 years since the international community came together on World Elder Abuse Awareness Day (WEAAD) to voice opposition to the abuse, neglect, and exploitation of older persons.
- The idea that sparked global recognition continues to grow.
- Accumulated knowledge has been translated into policies, legislation, services and programs.
- World leaders, non- governmental organizations, communities and individuals are addressing elder abuse from a health, justice, ethics, social and human rights perspective.
- World Day brings together individuals, communities, municipalities, and organizations to raise awareness of elder abuse and also to honor and celebrate the strength and resilience of older persons.

World Day Snapshots from the Field



Meet Tony Bernstein - Director of **Portal Terceira Idade!** (“Elderly Portal”). She has been working tirelessly with determination and hope for 20 years.

- Portal Terceira Idade launched in 2006 and is one of the leading activities of NGO Cidadão Brasil
- It receives 8 million pageviews/month from all over Brazil
- 85% of visitors are between 51 to 80 years old
- Uses small cartoons and comedy to connect with many people around the world
- Brazil was far ahead with its recognition and use of technology



It's Not Right Campaign

Initiating A Local-Regional-Provincial Model Using A National Lens

Raeann Ridout, Elder Abuse Ontario

- In 2017, the Ontario Ministry of Seniors Affairs invested in a fifteen month project to begin a process to educate and engage Ontarians to address abuse of older adults.
- It's Not Right! Changing Social Norms for Bystanders of Abuse of Older Adults (INR) developed a three-part process for responding to elder abuse: See It! Name It! Check It!
- Evaluation results showed that INR was effective in preparing neighbours, friends, family members, professionals and advocates to recognize, respond and refer in cases of abuse of older adults and in understanding the context of ageism.
- The project yielded valuable resources with readily adaptable materials that will remain relevant for years to come and that can be used in variety of settings, and with diverse audiences.



Evaluation: A WEAAD Challenge

Evaluation is creation: hear it.

*Evaluation is itself the most valuable treasure of all that we
value: hear it.* - Friedrich Nietzsche

In Praise of Evaluation

- World Day must address what we are doing, where we are going, what lessons have we learned?
- Every voice must be heard, every perspective considered.
- Ask people for an opinion "did that work ?" ...Why not?
- Nothing is too small to monitor for success.
- Feedback helps measure progress.
- Don't be afraid of negative responses: learn from them.
- Use the Elder Justice Roadmap: they have the ideas...let's use them!

An Evaluation Framework



Outcome of Evaluation: a Global Conceptual Framework for Elder Abuse



In Conclusion: Be a Change Agent!

- Make elder abuse the conversation: home, work, school, community
- Join webinars, listserves, websites
- Support, generate prevention programs
- Advocate: poverty, disability, marginalized, LGBT
- Be aware of the power of power
- Think EVALUATION: and the FUNDING for it!

Present and Future Leadership

EVALUATION and REVISION

Policy

Prevention

Funding

Theory

Ageism

Advocacy

Health

Empowerment

Technology

Civil Society

Faith

Disability

Elder Justice

Trust Building

Research

Intergenerational

Respect

Creativity

Preretirement

Culture

Social Inclusion

Practice

Education

Literacy

Innovation

Volunteers

Respect

Prevention

Archives

Multidisciplinary

Thank You

A group of hands of various skin tones are holding up large, colorful letters that spell out 'Thank You'. The letters are in a bold, sans-serif font. The 'T' is red, 'h' is blue, 'a' is pink, 'n' is green, 'k' is purple, 'Y' is yellow, 'o' is blue, and 'u' is pink. The hands are positioned below the letters, supporting them from underneath. The background is a plain, light gray.

ANY
QUESTIONS?

Connect with the NCEA



National Center on Elder Abuse
1-855-500-3537 (ELDR)

ncea-info@aoa.hhs.gov
<https://ncea.acl.gov/>



USC Center on Elder Mistreatment website:
<http://eldermistreatment.usc.edu/>

Training Resources on Elder Abuse (TREA):
www.trea.usc.edu



Elder Abuse Guide for Law Enforcement (EAGLE):
<http://eagle.trea.usc.edu/>